

Macomb County Crisis Center
Administrative Office
46360 Gratiot, Chesterfield, MI 48051
586-307-9100

Interview Invite sent _____
Still Interested Letter sent _____
Accepted: Yes _____ *No* _____
Reason: _____

Volunteer Crisis Telephone Counselor Application

Name _____

Address _____ City _____ Zip _____

Telephone (1st) _____ (2nd) _____

E-Mail Address _____

Are you 18 or older? Yes ____ No ____ Male ____ Female ____

Education: Years Completed

High School _____ College _____ Major _____

How did you hear about the Crisis Center?

What motivates you to become a telephone counselor?

What do you consider your strengths?

What do you consider your weaknesses?

Think of an issue you feel strongly about. Now, imagine talking with a caller who feels the opposite. How do you picture yourself handling this situation?

Being a telephone counselor is very rewarding, but can also trigger a lot of painful personal emotions. Do you feel that you are at a place in your life where you can hear the pain of others without it hurting you emotionally?

A person calls the Crisis Center after losing a job they have had for 14 years. Name 3 feelings that this person might be experiencing.

We ask volunteers to commit to working one four-hour phone shift per week for one year. Volunteer shifts are available during the hours of: Monday-Thursday 8 am – 12 midnight, Friday 8 am - 5 pm, Saturday 8 am - 3 pm and Sunday 3:30 pm - 12 midnight.

Would you be able to make this commitment?